



Ready for
LIFTOFF

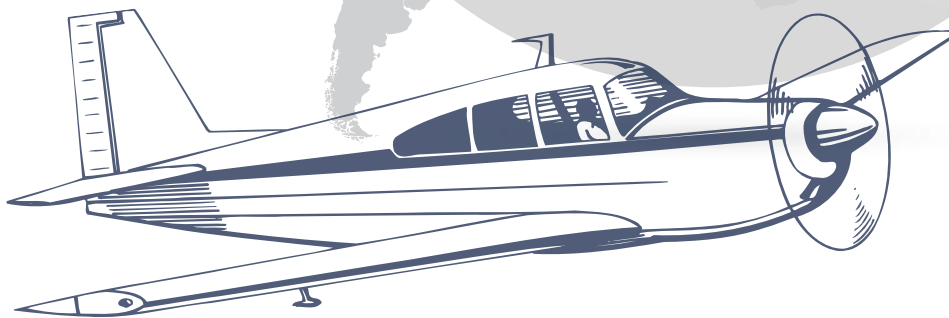
2021
ANNUAL
REPORT

2021 IMPACT

85,000
served globally

Working in
10
countries

- United States
- Belize
- Colombia
- Ecuador
- Paraguay
- Zambia
- Tanzania
- South Africa
- Papua New Guinea
- Cambodia



86 cents
on the dollar spent
on programs

EVERY 2 DAYS
we are flying a patient to
critically needed health care

649
hours that students were
engaged with STEM
education centered on
humanitarian aviation



300
Active volunteers
fulfilling our mission



From the Board Chairman

This past December, I was elected to serve a two-year term as the chairman of the Wings of Hope Board of Directors. I accepted this position with a great sense of responsibility to continue the exemplary work of my predecessor, Don Kukla, who led this organization through an extraordinarily challenging couple of years and guided our board in establishing the foundation for next-level growth. I am grateful to Don for his leadership, and Wings of Hope is fortunate that he will continue to serve on our Executive Committee.



Over the past four years, the Executive Committee made an intentional effort to assess the professional skills and experiences needed for a high functioning board uniquely equipped to lead Wings of Hope. We looked at our existing competencies, identified gaps and

recruited individuals to fill those gaps. I am proud to report that we have filled 20 of 21 board seats with accomplished professionals with expertise in aviation law, technology, human resources, health care, finance, accounting and many other areas that make them ideally suited to pilot our future.

In 2021, we brought their collective skills and experiences to bear in creating our five-year strategic plan — and renewed our commitment to making it a living document. We now devote our September board meeting to revisiting and updating our strategic plan as appropriate. Wings of Hope operates in a world defined by change and, to be effective, our strategic plan must adapt. Five years ago, for example, using drone technology wasn't even in our strategic plan. Today, we are launching a pilot program using drones in Ecuador and anticipate using drones to support our mission in many regions going forward.

As I look back at what our board has accomplished these past few years, and ahead to how that good work positions Wings of Hope to fulfill our mission on an even greater scale, I am excited for our future.

Onward!

A handwritten signature in black ink that reads "Fred Meyland-Smith".

Fred Meyland-Smith
Board Chairman

From the President & CEO

Last year, I closed this letter with a prediction: I said we would look back at 2020 "as a milestone moment when we built the runway for our future growth."

One year later, I am even more convinced that we went into 2021 poised for outsized growth. And I am optimistic that the "runway" we put in place in 2020 has become a launchpad for the ascent of Wings of Hope.

Fueling our expansion into the future is our Global Humanitarian Network — a worldwide network of partners working in tandem, combining our resources and brainpower to change and save lives through the power of aviation.

Our Global Humanitarian Network is the infrastructure that enables us to fulfill our mission.

In 2021, we strengthened this infrastructure on several fronts.

We added a Piper Navajo to our U.S. fleet, increasing the service range of our Medical Relief & Air Transport (MAT) Program to an 800-mile radius from our St. Louis headquarters — 200 miles farther than the planes in our existing fleet.

We formed valuable strategic partnerships with Embraer and Cisco. An aircraft manufacturer interested in supporting public benefit flights, Embraer will use their aircraft to extend the reach of our U.S. MAT Program into more communities — at no cost to Wings of Hope. Cisco is helping us create a platform to collect and aggregate operations and health data from our Global Humanitarian Network partners. This new dashboard will be an invaluable resource for Wings of Hope as we evaluate operations and plan for expansion. As part of our five-year strategic plan, we will continue to identify partners to increase our impact across all programs.

We are maximizing our use of technology to increase our impact and sustainability. This begins with updating the technology we use to support our administrative operations — from donor engagement to volunteer recruitment — and extends into the field with the use of telehealth and drone technology to deliver medical support. As I write this letter, we are piloting a new program using drones to support the work of our partner Alas de Socorro, which provides medical evacuation flights to eight indigenous tribes using 200 landing strips. Drones could help the organization reach many more communities that lack landing strips. We are also piloting a maternal health care program using telehealth with our partner in Colombia, Patrulla Aérea Civil Colombiana.

Our efforts to increase our impact and grow our programs are accelerating like no time in our nearly 60 years of service.

Next-level expansion is on our horizon — get ready for liftoff!

In service,

A handwritten signature in white ink that reads "Bret".

Bret Heinrich
President & CEO





Global Humanitarian NETWORK

In 2021, Wings of Hope operated in 10 global field bases in the United States, Belize, Colombia, Ecuador, Paraguay, Zambia, Tanzania, South Africa, Papua New Guinea and Cambodia.

Wings of Hope provides aviation support and strategic planning expertise to support the work of our in-country partners using aviation to serve the people in their communities with access to lifesaving medical care.

The expertise and resources at every field base collectively form our Global Humanitarian Network (GHN). Wings of Hope harnesses the power of our GHN by exchanging best practices, with every base contributing its knowledge, learned experiences and resources to support sustainable programming for all.



Piloting a New Model of Health Care Access in Ecuador

This past May, a Wings of Hope team, including Director of Programs and Evaluation Tiffany Nelson, visited Wings of Hope's field site in Shell, Ecuador, on a due diligence mission to lay the groundwork for a new project using unmanned aerial vehicles (UAVs), commonly known as drones, to complement the medevac flights our partner, Alas de Socorro (ADS), provides. Currently, ADS can only fly using visual flight rules which means if it is cloudy or rainy, they cannot respond to emergency calls.

"Sometimes patients will have to wait a day or two or even three — especially during rainy season — for assistance," said Tiffany. "That is one of the main motivators for the UAV program: when there is an emergency call, if we can't get to them physically, then we can at least send medications with a UAV."

Indigenous communities are at the center of the project planning.

In this spirit, Tiffany partnered with Jose Arce, ADS country director, on a community analysis to better understand existing resources and community goals.

"Jose and I went directly to the clinics in each community," said Tiffany. "We spoke to the doctors and nurses there about the community health priorities and what they're experiencing as health care professionals."





"This pilot program truly embodies the collaborative spirit we're aspiring to throughout our Global Humanitarian Network, working hand in hand with our partners to build sustainable programming that empowers communities. It is a model for other field sites." — Tiffany Nelson, Wings of Hope Director of Programs and Evaluation

"We also spoke with community leaders to understand their high-level priorities and socialize the project to them."

Emergency medicine is the top priority.

Two of the most common uses for the drones will be delivering antibiotics to treat wounds and infections and antivenom to treat snake bites. ADS receives 80-100 snakebite calls each year in the Pastaza region alone.

Currently, ADS provides medevac flights in response to emergency calls from communities. But resources are limited, and flights are expensive — costing upwards of \$500 per transport.

"We're working on creating a more economically sustainable program using UAVs to complement the existing medevac program," said Tiffany.

Helping more people by using drone technology has been a longtime goal of ADS.

"When you get a call from a patient and you don't have another way to access them, it's really tough on the family and ADS team," said Tiffany. "This will really give the community hope whenever the plane can't fly in."

It will also provide the indigenous people health care access where they live.

"What we heard loud and clear from the people of the rainforest was that they want to live and thrive in their communities," said Wings of Hope President and CEO Bret Heinrich. "Leaving the rainforest for health care or for other needs can sometimes be a scary proposition. The interventions we are developing in Ecuador with our partner Alas de Socorro and Shell Hospital — and many other stakeholders — will promote healthy living in the rainforest by indigenous people."



Wings of Hope served **85,000**
people in **10 countries** in 2021.

Highlights from our work around the globe ...



TANZANIA

Our partner, Flying Medical Service, treated 32,143 patients, including vaccinating 20,918 children and providing pre-natal exams to 5,271 women.



COLOMBIA

Our partner, Patrulla Aérea Civil, treated 9,202 patients through its medical brigades and began developing a telehealth-supported maternal health care program with Wings of Hope.



SOUTH AFRICA

Mercy Air is one of our newest partners. In Mozambique, South Africa, they provide medical and dental care, cataract surgery, education and agricultural support to 10,000 people.



PAPUA NEW GUINEA (right)

Using two floatplanes, our partner Samaritan Aviation completed 200 flights, transported 124 critical care patients and delivered 24,255 pounds of medical supplies — directly serving 3,700 people.

ZAMBIA (left)

FlySpec is the only orthopedic and reconstructive surgery service providing free care via airplane to remote parts of Zambia. In 2021, they provided 2,621 free consultations and surgery to 694 patients.





Jaley, and mom, Jenny, were the first passengers in the inaugural flight of our new Piper Navajo. They were celebrating Jaley's last of four flights to Shriners Children's St. Louis for treatment of scoliosis. Wings of Hope Pilots Mike Mahoney and Ken Pratt, flew the mother-daughter duo from their home in Nebraska to St. Louis.

MAT Program

Our Medical Relief & Air Transport (MAT) Program connects people in the United States to critical health care resources they cannot access locally.

EXPANDING OUR REACH

A Piper Navajo was added to our MAT fleet allowing us to fly people within an 800-mile radius of our St. Louis headquarters, expanding our flight range by more than 200 miles.

FULFILLING OUR MISSION

Fourteen-year-old Gracin was born with one leg shorter than the other. Over four years, Wings of Hope flew her more than three dozen times from her home in Kansas to Shriners Children's St. Louis for bone-lengthening surgeries and therapy. Gracin completed her last Wings of Hope flight in July 2021. She ditched her braces and crutches and now plays all her favorite sports, including her favorite — softball.



"This is what it looks like when a team of doctors teams up with good people that dedicate their time to help kids. Look at her run!"

—Gracin's mom, Traci

2021
IMPACT

174
patients
transported to
medical care

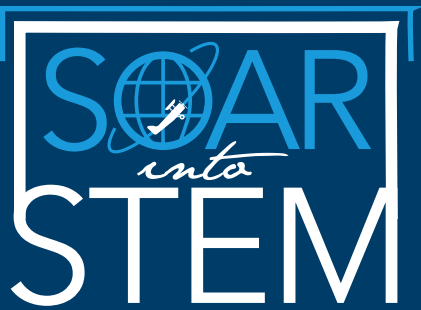
62,699
nautical miles
flown

404
total flight hours

11,756
gallons of fuel

\$356
avg. cost
per round trip

15
volunteer pilots



"Before I came to Wings of Hope, I didn't know much about airplanes or the mechanisms of it, but after seeing the amount of technology and aviation that actually goes into building it (a plane), I was more inclined toward aerospace engineering. I wanted to build my creative thinking skills and learn new things every day."

— Srivaishnavi,
SIS student

"I've learned that the best way to get young people excited about STEM is to give them something real to work on."

— Robert Powell,
Education Coordinator



2021 Virtual Program Results in Stronger Curriculum, Drone Component in 2022

When pandemic-related concerns demanded that Wings of Hope deliver our SOAR into STEM (SIS) programming virtually in 2021, we redesigned our STEM and aviation curriculum with the goal of providing students a robust learning experience — no matter how it is delivered, virtually or in person.

"We were so determined to provide our SOAR into STEM students a virtual experience that was as engaging and exciting as our in-person experience that we ended up with a curriculum that is stronger than ever," said Tiffany Nelson, director of programs and evaluation for Wings of Hope. "Our instructional designers really knocked it out of the park."

Wings of Hope launched SOAR into STEM in 2019 in response to the ongoing shortage of pilots and mechanics and to ignite in middle and high school students a passion for exploring STEM and aviation careers.

Twenty-six students participated in two virtual SIS sessions in the summer of 2021. Each four-week session was designed around a

specific weekly focus — ranging from pilots and the physics of flight to airplane mechanics and engineering to communications and navigation. In the spirit of providing as much hands-on work as possible, students built a model V8 engine using an at-home kit, constructed their own Lego-designed airplanes and participated in flight simulation activities. Throughout the program, students connected with mentors, coaches and guest speakers via Zoom to learn about STEM and aviation career paths.





After canceling the program in 2020 and delivering it virtually in 2021, the spring 2022 program was more hands-on than ever. And, for the first time, the curriculum included a lesson on drones.

“Drone education is really exciting because it connects to the new work Wings of Hope is doing using drones to deliver supplies and resources to underserved communities,” said Tiffany.

During session four of the spring 2022 SIS program, students took a deep dive into the world of commercial and military unmanned aerial vehicles, commonly called drones. They designed their own landing pads and flew camera-equipped quadcopters through an obstacle course using an app on their phones.

After learning about the principles of flight, students constructed foam gliders — complete with moveable ailerons, flaps, elevator and rudder to maneuver the aircraft in flight. Students and volunteer mentors then worked together to build a more advanced design glider — performing flight tests and adjusting the placement of the external weight and throwing techniques to produce the longest flight.

Flight simulators helped students internalize the lessons they learned about aviation communication and navigation — and get hands on with the avionics designed to make flying safer.

While learning about aviation mechanics and engineering, students worked with aeronautical charts and discussed careers in the aeronautics field and associated education paths. They also installed an electrical system on a foam aircraft cutout and constructed and manipulated a standard balsa wood rubber band-powered aircraft to test the effects of structure, weight and balance, and propulsion.

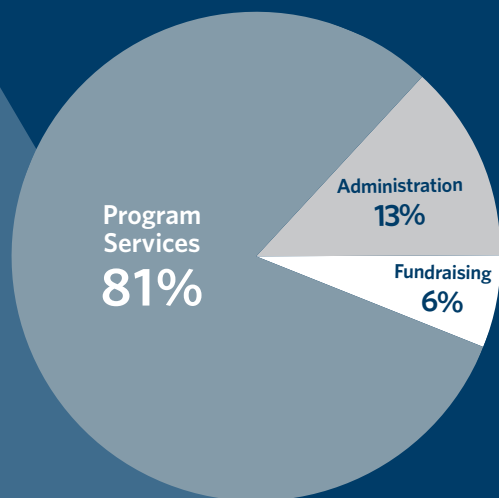
Wings of Hope mechanics used planes in our hangar to demonstrate aircraft construction and maintenance. And students got their hands dirty, quite literally, cleaning a Piper Cherokee engine with a compressed air gun.

As with previous SIS sessions, the grand finale for the students was taking discovery flights in small aircraft under the close supervision of certified flight instructors.

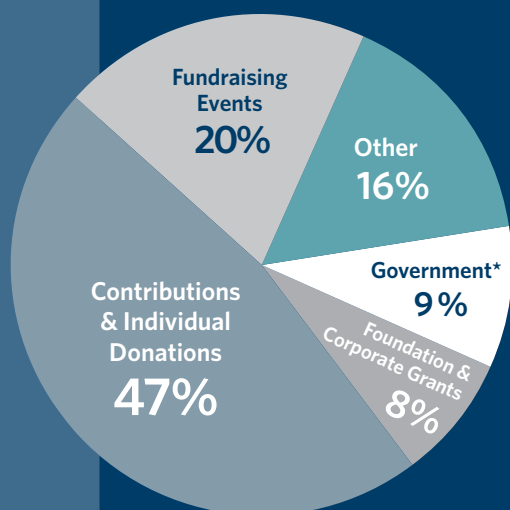


2021 Financials

Expenses



Income



* CARES Act Funds

Our 2021 990 and audited financials can be found on our website, www.wingsofhope.ngo.



Wings of Hope pilot, Dick Horowitz, hands the keys of a 1979 Piper Warrior II to the spring 2021 airplane raffle grand prize winner Jay LeTourneau at Spartanburg Downtown Memorial Airport.

Popular Airplane Raffle Fundraisers Continue to Sell Out

Selling out seems to have become a foregone conclusion for Wings of Hope's two annual airplane raffles. Both the fall and spring raffles quickly sold out all 5,000 tickets and raised more than \$660,000 in support of our mission.



Wings of Hope Packs Meals for Haiti

Wings of Hope partnered with Kids Against Hunger in 2021 and 2022 to pack and ship 97 boxes containing 20,952 meals to Haitian Christian Outreach.





Young Ambassadors: Taste of Hope Raises Funds for Haiti, Ecuador and Zambia

On Sept. 25, 2021, Taste of Hope returned to the Wings of Hope hangar as an unprecedented success. The sold-out foodie fundraiser raised more than \$43,000 — \$13,000 more than the 2020 event. Proceeds benefited Wings of Hope's work helping communities in Haiti, Ecuador and Zambia. In Haiti, Wings of Hope supports Haitian Christian Outreach with shipments of medical supplies and food. In Ecuador, we are helping our partner Alas de Socorro (ADS) provide medevac services to indigenous communities and piloting a program that uses drones to deliver emergency medicine as a complement to ADS's existing medevac service. In Zambia, we support FlySpec, an organization that flies surgeons into rural communities to perform orthopedic and reconstructive surgeries.



Amphibious Floatplane Heads to Nicaragua

On June 17, 2021, we celebrated the send-off of a Bush Hawk amphibious floatplane that Wings of Hope mechanics had been working on in our hangar for several months. MiracleAir, a Canadian-based nongovernmental organization, will use the plane to provide free emergency medical evacuation flights to indigenous people along the Miskito Coast, a remote region of Nicaragua with little access to medical care.



Plane Wash Is Good, Clean Fundraising!

The Young Ambassadors of Wings of Hope hosted their fourth annual fly-in plane wash on July 17, 2021. Volunteers, under the close supervision of hangar experts, washed the planes flown in by pilots whose donations support Wings of Hope's global programs.

**We are happy to recognize donors who support Wings of Hope
with their generous gifts of \$100 or greater.**

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